

HOME CARE PRICING SCHEDULE

West Arnhem Regional Council Community Care offers an all-inclusive fee structure for our consumers.

Services Offered – 20 March 2023 to 20 September 2023

Home care packages are across four levels depending on the individual needs of consumers.

Services included under Home Care Packages may include some of the following:

- Day respite at Community Care Centre
- Care Management
- Package Management
- Centre Based activities
- Laundry Services
- Transport Service for appointments and activities
- Preparation and Delivery to provide meals up to seven days per week
- Domestic Assistance via Package Level
- Personal Care Services via Package Level

From 20 March 2023, the pricing updates and fee structures from the Department of Health and Aged Care are as follows:

- 20 per cent of the package level for care management; and
- 15 per cent of the package level for package management.

Care Management

Level	Level of Care Needs	Fortnightly Fee
Level 1	Basic care needs	\$70.00
Level 2	Low Level care needs	\$123.00
Level 3	Intermediate care needs	\$269.00
Level 4	High care needs	\$408.00

Package Management

Home Care Package	Level of Care Needs	Basic Daily Fee	Basic fee fortnightly	Daily Government Subsidy Rate
Level 1	Basic care needs	\$5.75	\$80.50	\$25.15
Level 2	Low Level care needs	\$5.75	\$80.50	\$44.24
Level 3	Intermediate care needs	\$5.75	\$80.50	\$96.27
Level 4	High care needs	\$5.75	\$80.50	\$145.94

There is a Financial Information Service that can give information about the financial aspects of aged care for consumers who are experiencing severe financial hardship.

For more information go to:

- servicesaustralia.gov.au/agedcare;
- contact Centrelink on 132 300; or
- speak to one of our Community Care Staff.



COMMUNITY CARE – SERVICES AVAILABLE BY LEVEL HOME CARE PACKAGES PRICING

HCP Level 1	HCP Level 2	HCP Level 3	HCP Level 4
<p><i>Nutrition, hydration, meal preparation and diet</i> Meals provided 7 days weekly Assistance with special diet for health, cultural or other reasons Assistance with using utensils and eating aids.</p>	<p><i>Nutrition, hydration, meal preparation and diet</i> Meals provided 7 days weekly Assistance with special diet for health, cultural or other reasons Assistance with using utensils and eating aids.</p>	<p><i>Nutrition, hydration, meal preparation and diet</i> Meals provided 7 days weekly Assistance with special diet for health, cultural or other reasons Assistance with using utensils and eating aids.</p>	<p><i>Nutrition, hydration, meal preparation and diet</i> Meals provided 7 days weekly Assistance with special diet for health, cultural or other reasons Assistance with using utensils and eating aids.</p>
<p><i>Personal Care</i></p> <ul style="list-style-type: none"> • Showering • Personal hygiene • Grooming and dressing 	<p><i>Personal Care</i></p> <ul style="list-style-type: none"> • Showering • Personal hygiene • Grooming and dressing 	<p><i>Personal Care</i></p> <ul style="list-style-type: none"> • Showering • Personal hygiene • Grooming and dressing 	<p><i>Personal Care</i></p> <ul style="list-style-type: none"> • Showering • Personal hygiene • Grooming and dressing
<p><i>Activities of Daily Living</i> Personal and physical assistance with communication including assistance to address difficulties arising from impaired hearing, sight or speech or lack of common language. Assistance with fitting sensory communication aids, cleaning spectacles and assistance using the telephone.</p>	<p><i>Activities of Daily Living</i> Personal and physical assistance with communication including assistance to address difficulties arising from impaired hearing, sight or speech or lack of common language. Assistance with fitting sensory communication aids, cleaning spectacles and assistance using the telephone.</p>	<p><i>Activities of Daily Living</i> Personal and physical assistance with communication including assistance to address difficulties arising from impaired hearing, sight or speech or lack of common language. Assistance with fitting sensory communication aids, cleaning spectacles and assistance using the telephone.</p>	<p><i>Activities of Daily Living</i> Personal and physical assistance with communication including assistance to address difficulties arising from impaired hearing, sight or speech or lack of common language. Assistance with fitting sensory communication aids, cleaning spectacles and assistance using the telephone.</p>



HCP Level 1	HCP Level 2	HCP Level 3	HCP Level 4
<p><i>Continence Management</i> Providing disposable pads and absorbent aids and commode chairs. Assistance in using continence aids and appliances and managing continence.</p>	<p><i>Continence Management</i> Providing disposable pads and absorbent aids and commode chairs. Assistance in using continence aids and appliances and managing continence.</p>	<p><i>Continence Management</i> Providing disposable pads and absorbent aids and commode chairs. Assistance in using continence aids and appliances and managing continence.</p>	<p><i>Continence Management</i> Providing disposable pads and absorbent aids and commode chairs. Assistance in using continence aids and appliances and managing continence.</p>
<p><i>Mobility and Dexterity</i> Providing crutches, walking frames, walking sticks and wheelchairs.</p>	<p><i>Mobility and Dexterity</i> Providing crutches, walking frames, walking sticks and wheelchairs.</p>	<p><i>Mobility and Dexterity</i> Providing crutches, walking frames, walking sticks and wheelchairs.</p>	<p><i>Mobility and Dexterity</i> Providing crutches, walking frames, walking sticks and wheelchairs.</p>
<p><i>Leisure, interests and activities</i> Includes encouragement to take part in social, cultural and community activities that promote and protect the care recipient's lifestyle, interests and wellbeing.</p>	<p><i>Leisure, interests and activities</i> Includes encouragement to take part in social, cultural and community activities that promote and protect the care recipient's lifestyle, interests and wellbeing.</p>	<p><i>Leisure, interests and activities</i> Includes encouragement to take part in social, cultural and community activities that promote and protect the care recipient's lifestyle, interests and wellbeing.</p>	<p><i>Leisure, interests and activities</i> Includes encouragement to take part in social, cultural and community activities that promote and protect the care recipient's lifestyle, interests and wellbeing.</p>



HCP Level 1	HCP Level 2	HCP Level 3	HCP Level 4
<p><i>Support Services</i></p> <ul style="list-style-type: none"> • Cleaning and home maintenance • Personal laundry services • Light gardening • Rehabilitative support or helping to access rehabilitative support. To meet a professionally determined therapeutic need • Ongoing support in adjusting to a lifestyle involving increased dependency • Arranging social activities and organising transport to social functions, entertainment activities and other out of home services • Respite care • Home maintenance and assisting with modifications to the home to lower safety risks and create a safe space • Medication prompts • Assistance to access support services to maintain personal affairs. 	<p><i>Support Services</i></p> <ul style="list-style-type: none"> • Cleaning and home maintenance • Personal laundry services • Light gardening • Rehabilitative support or helping to access rehabilitative support. To meet a professionally determined therapeutic need • Ongoing support in adjusting to a lifestyle involving increased dependency • Arranging social activities and organising transport to social functions, entertainment activities and other out of home services • Respite care • Home maintenance and assisting with modifications to the home to lower safety risks and create a safe space • Medication prompts • Assistance to access support services to maintain personal affairs. 	<p><i>Support Services</i></p> <ul style="list-style-type: none"> • Cleaning and home maintenance • Personal laundry services • Light gardening • Rehabilitative support or helping to access rehabilitative support. To meet a professionally determined therapeutic need • Ongoing support in adjusting to a lifestyle involving increased dependency • Arranging social activities and organising transport to social functions, entertainment activities and other out of home services • Respite care • Home maintenance and assisting with modifications to the home to lower safety risks and create a safe space • Medication prompts • Assistance to access support services to maintain personal affairs. 	<p><i>Support Services</i></p> <ul style="list-style-type: none"> • Cleaning and home maintenance • Personal laundry services • Light gardening • Rehabilitative support or helping to access rehabilitative support. To meet a professionally determined therapeutic need • Ongoing support in adjusting to a lifestyle involving increased dependency • Arranging social activities and organising transport to social functions, entertainment activities and other out of home services • Respite care • Home maintenance and assisting with modifications to the home to lower safety risks and create a safe space • Medication prompts • Assistance to access support services to maintain personal affairs.



HCP Level 1	HCP Level 2	HCP Level 3	HCP Level 4
<p><i>Care Management</i> Includes ongoing assessment and planning undertaken on at least a monthly basis to ensure that the care recipient receives the care and services they need. This includes:</p> <ul style="list-style-type: none"> • Regularly assessing the care recipient's needs, goals and preferences • Reviewing the care recipient's home care agreement and care plan • Ensuring the care recipient's care and services are aligned with other supports • Partnering with the care recipient and the care recipient's representatives about the care recipient's care and services • Ensuring that the care recipient's care and services are culturally safe • Identifying and addressing risks to the care recipient's safety, health and wellbeing. 	<p><i>Care Management</i> Includes ongoing assessment and planning undertaken on at least a monthly basis to ensure that the care recipient receives the care and services they need. This includes:</p> <ul style="list-style-type: none"> • Regularly assessing the care recipient's needs, goals and preferences • Reviewing the care recipient's home care agreement and care plan • Ensuring the care recipient's care and services are aligned with other supports • Partnering with the care recipient and the care recipient's representatives about the care recipient's care and services • Ensuring that the care recipient's care and services are culturally safe • Identifying and addressing risks to the care recipient's safety, health and wellbeing. 	<p><i>Care Management</i> Includes ongoing assessment and planning undertaken on at least a monthly basis to ensure that the care recipient receives the care and services they need. This includes:</p> <ul style="list-style-type: none"> • Regularly assessing the care recipient's needs, goals and preferences • Reviewing the care recipient's home care agreement and care plan • Ensuring the care recipient's care and services are aligned with other supports • Partnering with the care recipient and the care recipient's representatives about the care recipient's care and services • Ensuring that the care recipient's care and services are culturally safe • Identifying and addressing risks to the care recipient's safety, health and wellbeing. 	<p><i>Care Management</i> Includes ongoing assessment and planning undertaken on at least a monthly basis to ensure that the care recipient receives the care and services they need. This includes:</p> <ul style="list-style-type: none"> • Regularly assessing the care recipient's needs, goals and preferences • Reviewing the care recipient's home care agreement and care plan • Ensuring the care recipient's care and services are aligned with other supports • Partnering with the care recipient and the care recipient's representatives about the care recipient's care and services • Ensuring that the care recipient's care and services are culturally safe • Identifying and addressing risks to the care recipient's safety, health and wellbeing.



Full Price Guide for Common Services Offered in Home Care Packages
Changes came in effect from 20 March 2023

Expenditure	Level 1	Level 2	Level 3	Level 4
Personal Care (per hour)	\$70.00	\$70.00	\$70.00	\$70.00
Cleaning and Household Tasks (per hour)	\$88.00	\$88.00	\$88.00	\$88.00
In home respite (per hour)	\$96.00	\$96.00	\$96.00	\$96.00
Light Gardening (per hour)	\$87.00	\$87.00	\$87.00	\$87.00
Care Management (fortnightly)	\$70.00	\$123.00	\$269.00	\$408.00
Package Management (fortnightly)	\$52.78	\$92.90	\$202.16	\$306.46
Preparation and Delivery of Meals (fortnightly)	\$203.14	\$203.14	\$203.14	\$203.14
Individual Support (per hour)	\$88.00	\$88.00	\$88.00	\$88.00
Centre Based group activities (per hour)	\$48.00	\$48.00	\$48.00	\$48.00
Staff Travel (per trip unless otherwise indicated)	\$10.00	\$10.00	\$10.00	\$10.00
Nursing	Not Available	Not Available	Not Available	Not Available

Exit Fees: West Arnhem Regional Council does not charge an exit fee.

The Care Management & Package Management fees are as per 20 March 2023 Home Care Packages Pricing Guide provided by the Department of Health & Aged Care.
Pricing for Home Care Packages to be reviewed at 1 October 2023.